

Clearview Engagement Abstract



Client Name: **LSG.SkyChefs**

Industry: **Service**

Client Description

\$3.1B company providing in-flight food service to more than 250 airlines. LSG Sky Chefs also operates more than 125 food-service operations in airports around the world.

Situation Assessment

Sky Chefs was growing its business via acquisitions. The company was five years into a seven year deal with a Tier-1 outsourcer. The IT infrastructure service and responsiveness from the 3rd party were not keeping up with Sky Chefs pace of change.

How Clearview Helped

Clearview assisted with the following:

- Evaluation of IT service delivery alternatives;
- Design and execution of transition from 3rd party outsourcing service to Sky Chefs;
- Design and build-out of a new data center to house Sky Chefs computing requirements;
- Oversee hiring, training and management of staff required to support the IT infrastructure.

Sky Chefs became self-sufficient within three years from termination of the outsourcing contract.